

THOCK SHENG YI, CLAIRE
HEAD OF DEPARTMENT OF TOURISM MANAGEMENT
FACULTY OF BUSINESS AND MANAGEMENT
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1. Academic Qualification

No.	QUALIFICATION	FIELD OF SPECILIZATION	NAME OF AWARDING INSITUTION & COUNTRY	START DATE – END DATE
1.	PhD in Business Administrative (On going)	Tourism	Southern University College, Malaysia	April 2018 - present
2.	Master in International Hospitality Management (Dual Award with Universite de Toulouse, France)	Tourism, Leisure and Hospitality	Taylor's University, Malaysia and Universite de Toulouse, France	2012-2014
3.	Degree of Bachelor of Arts with Honours, Class II Division I	Tourism, Leisure and Hospitality	Liverpool John Moores University	2012
4.	Advanced Diploma in Hospitality Management with merit	Hospitality Management	Tunku Abdul Rahman College	2011-2012
5.	Diploma in Hospitality Management with merit	Hospitality Management	Tunku Abdul Rahman College	2010-2012

2. PREVIOUS EMPLOYMENT RECORD

No.	START DATE – END DATE	POSITION	JOB NATURE	EMPLOYER / COMPANY
1.	2012- 2013	Sales Coordinator	Meet up with clients to do hotels site visit and close sales. Assured daily meeting and function rooms are pre-set according to the requirement of events.	YTL Hotels (JW Marriott, Ritz Carlton and The Majestic Kuala Lumpur)



CURRICULUM VITAE

			<p>Prepared proposals and BEO and ensured that feedbacks from functions are followed up for returned event.</p> <p>Planned and scheduled sufficient staff to do set up and provide service for functions.</p>	
2.	2010	Banquet Staff and Kitchen Staff (Part-timer)	<p>Ensured tables and side stands are set to the restaurant standards.</p> <p>Proceed to kitchen in an orderly manner;</p> <p>Cleared and reset tables when necessary.</p>	Kuala Lumpur Convention Centre

3. PROFESSIONAL QUALIFICATION / MEMBERSHIP (NATIONAL / INTERNATIONAL)

No.	TYPE OF QUALIFICATIONS / MEMBERSHIP	GOVERNED BY WHICH BODY / COMPANY / ASSOCIATION / OTHERS	AWARDED YEAR / MEMBERSHIP DURATION
1.	NA	NA	NA
2.			

4. RECOGNITION AWARD (NATIONAL / INTERNATIONAL)

No.	TYPE OF AWARD RECEIVED	RECEIVED FROM WHICH BODY / COMPANY / ASSOCIATION / OTHERS	RECEIVED YEAR
1.	Teaching Excellent Award	Southern University College	2018
2.			



CURRICULUM VITAE

5. CONSULTANCY SERVICES / COMMUNITY SERVICES

No.	ORGANIZATION / EVENT / PROJECT	DATE / DURATION	VENUE / COMPANY	ROLE / POSITION
1.				
2.				
3.				
4.				
5.				

6. CONFERENCES AND TRAININGS

No.	TITLE OF THE CONFERENCES / TRAINING	DATE	TRAINING VENUE	ORGANIZE BY SPEAKER / TRAINER
1.	Iskandar Malaysia Ecotourism Summit 2018	01.11.2018	Holiday Villa Johor Bahru	UTM & MOTAC (Prof. Dr. Amran Bin Hamzah)
2.	Sharing Knowledge with Ministry of Tourism, Arts, and Culture	13.02.2019	Ministry Of Tourism, Arts, and Culture	MOTAC
3.	OBE & Constructive Alignment Workshop	18 & 19.07.2018	IEB, Southern University College	Faculty of Business Management, Southern University College (Dr. Rohaya Talib, UTM)
4.	Framing Effective Essay Questions and Rubric Development	16 & 17.08.2018	Southern University College	Excellent Teaching and Learning Centre SUC
5.	Stress and Time Management	30.03.2018	Southern University College	Excellent Teaching and Learning Centre SUC



CURRICULUM VITAE

7. RESEARCH AND PUBLICATION

RESEARCH / PUBLICATION / JOURNALS / BOOKS / OTHER

- 1.
- 2.
- 3.

8. OTHER ADDITIONAL ADMINISTRATIVE RESPONSIBILITIES

No.	POSITION (APPOINTMENT)	FACULTY / DIVISION / DEPARTMENT	START DATE – END DATE
1.	Head of Department	Faculty of Business and Management (Tourism)	2018- present
2.			

9. OTHER RELEVANT INFORMATION

- 1.
- 2.
- 3.